

GENERAL ASSESSMENTS CAPABILITIES

As demand for Special Needs Plans (SNPs), Long-term Services and Supports (LTSS), and Home & Community-based Services (HCBS) continues to grow, health plans must strike the right balance between management, oversight and care delivery. For more than 35 years, Telligen has helped payers assess eligibility, administer services and develop person-centered care plans that support unique situations and goals.

Our experienced assessors understand the unique needs of the LTSS population, and the importance of employing an independent, conflict-free, person-centered approach. This means that from assessment to service delivery, we are helping individuals drive their own care – from picking their support teams, to indicating likes and dislikes about assessment approaches, to identifying the supports that will help them achieve their goals.

SPECIALTY ASSESSMENTS CAPABILITIES

Since 1992, we have conducted assessments for:

- Individuals in both urban and rural communities.
- Individuals discharging from hospitals into long-term care, e.g., Preadmission Screening and Resident Review
- Populations with specific needs, such as:
 - AIDS/HIV
 - Elderly
 - Brain Injury
 - Physical Disabilities
 - Children's Mental Health
 - Health and Disability
 - Intellectual and Developmental Disabilities



ASSESSMENT TOOL CAPABILITIES

Accountable Health Communities Health-Related Social Needs Screening Tool	InterRAI (Home Care, Home Care Pediatrics, Community Mental Health, and Child and Youth Mental Health)
Mayo-Portland Adaptability Inventory	Multnomah Community Ability Scale
Patient Health Questionnaire-9 (PHQ-9)	PASRR Level I & Level II
Targeted Case Management Comprehensive Assessment	Supports Intensity Scale (adult and child)

TELLIGEN'S HEALTH PLAN VALUE PROPOSITION

Our independent assessments promote person-centered planning and accountability by evaluating strengths, functional impairments and service-level needs. We re-evaluate these yearly and when health changes occur to ensure appropriate levels of care and accurate service plan delivery.

DIFFERENTIATORS

- First in the nation to implement adult and child versions of SIS assessments
- Assessment completion timeliness of 99%
- Routinely score 4.7 out of 5 on satisfaction surveys

ABOUT TELLIGEN

Telligen delivers customized, innovative solutions that improve the quality and cost-effectiveness of healthcare in state, federal, and commercial sectors. We have more than 50 years of proven success impacting our clients' outcomes and helping them manage their costs.

We bring clinical, analytics, IT and technical assistance expertise together to turn information into action to improve the quality and reduce the cost of healthcare.

EXPERIENCE

Telligen provides analytics, population health management services and IT solutions to 36 million covered lives in the Medicaid managed care, Medicare Advantage, Medicare fee-for-service, and Commercial markets.

CONTACT OUR HEALTH PLAN SOLUTIONS EXPERTS FOR MORE INFORMATION



TOM MCGRAW
Vice President
Health Plan Solutions
tmcgraw@telligen.com
(701) 630-4882



CHAD BENNETT
Vice President
Business Development
cbennett@telligen.com
(515) 267-6298

LEARN MORE ABOUT OUR WORK, OUR
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WWW.TELLIGEN.COM