Telligen QI Connect™ is a comprehensive quality improvement program that places healthcare providers and consumers at its center. Its Affinity Groups set common goals to make an impact on the most challenging healthcare issues facing our communities today. Because whether you’re providing healthcare or receiving it, in today’s environment it takes collective action to make healthcare safer, more accessible and more cost-effective.

Telligen QI Connect™ was created for your community.

- For healthcare professionals squeezed by ever-greater administrative requirements.
- For your local nursing homes and post-acute care providers, caring for their residents while deciphering new regulations.
- For community members eager to prevent opioid harm and expand access to behavioral health services.
- For clinicians committed to using evidence-based best practices to improve chronic disease prevention and self-care.
- For colleagues struggling to implement value-based purchasing mandates that impact the livelihood of their organization.
- For families urgently seeking community resources to help them care for aging and ailing loved ones.

Affinity groups will

- Test and evaluate proven quality improvement strategies
- Implement strategies that complement the goals of your organization and community
- Exchange ideas and solutions with peers with similar goals and challenges
- Apply evidence-based tools to create powerful changes in your patient outcomes
- Celebrate and recognize success!

As a Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for the Centers for Medicare & Medicaid Services (CMS), Telligen has provided no-cost healthcare quality consulting for more than 45 years.

bit.ly/JoinQIConnect

www.TelligenQINQIO.com

This material was prepared by Telligen, the Medicare Quality Innovation Network Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. This material is for informational purposes only and does not constitute medical advice; it is not intended to be a substitute for professional medical advice, diagnosis or treatment. 125OW-QIN-QIN-11/06/19-3529
Telligen QI Connect™ harnesses the collective power of healthcare providers, communities and individuals to help drive improvement and change in healthcare quality for people living and working with Medicare.

Telligen QI Connect™ guiding principles

**Connect™ stands for Collaborate:** Remember we are all in this together  |  **Opportunity:** Develop new tools, resources and e-learning assets  |  **Navigate:** Guide data-driven changes, improvements and outcomes  |  **Network:** Share experiences with peers  |  **Educate:** Create strategies for engagement and person-focused care  |  **Commitment:** Focus on patient safety and quality  |  **Technical Assistance:** Provide customized support for success

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**Telligen QI Connect™ Affinity Group Goals**

**CARE TRANSITIONS**
- Engage community healthcare coalitions to increase medication safety and reduce avoidable emergency room visits and hospital readmissions

**CHRONIC DISEASE PREVENTION & SELF-CARE**
- Prevent cardiovascular events like heart attacks and strokes
- Prevent diabetes & promote diabetes self-care
- Slow progression of chronic kidney disease

**NURSING HOME QUALITY**
- Improve nursing home Five-Star quality measures
- Improve medication safety
- Reduce avoidable emergency room visits and hospital readmissions
- Prevent healthcare-related infections like *C. diff* and urinary tract infections

**OPIOIDS & BEHAVIORAL HEALTH**
- Decrease opioid-related overdose deaths
- Spread opioid prescribing best practices
- Increase opioid safety
- Increase access to behavioral health services for depression, Alzheimer’s and dementia and substance use disorder

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Email a Telligen QI advisor at [bit.ly/ContactTelligen](bit.ly/ContactTelligen) or call 515-440-8600 to learn more.